



Indu Navar  
CEO, Serus Corporation

## Serus Vision

We want to satisfy all of our customer's operations needs, help them succeed, be the premier provider known for worldclass customer service.

## Our valued Customers,

As we entered fiscal 2009, we focused on adapting to the changes in the downturn market to ensure continued leadership position in the industry. We are fortunate, however, that while we hoped for the best, we prepared for the worst.

We are pleased to report that these measures helped us achieve our objective. For the last 2 quarters, Serus has increased its sales and is excited about our future. We were able to meet many of our aggressive internal cost goals and made significant progress in technology solution offering for outsourced manufacturing companies with quantifiable returns for our customer's investments on Serus product within 3-6 months.

## The Serus Promise

As we work to serve our customers, to build strong technology and product positions, and to innovate and create, we always keep paramount in our minds the importance of advancing our outstanding reputation through our personal integrity, our shared values and through our consistently ethical and honest business conduct.

You trust us with your business. You continue to give us even more of it. We're attracting more customers and earning more business from our current customers like you. We still focus, as always, on what got us here - building lifelong relationships with our customers. Our team works hard to know you, understand your needs, listen to you, provide you value and reward you for doing even more business with us. We put you at the center of everything we do.

## Well Positioned for 2010

We are excited about opportunities in 2010, rest assured we are taking all of the necessary steps to take only calculated risks at the same time. Regardless of what occurs, we intend to be well positioned for the years ahead. We thank our team members, customers and investors for their support during these extraordinary times and we will do all we can to lead Serus into the future for successful year 2010.

**Happy Holidays and Thank you for entrusting us with your business!**

Indu Navar, CEO  
December 2009